

# **Health Facilities**

# HEALTH CARD POLICY DOCUMENT

## Institution Name: SAM GLOBAL UNIVERSITY

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## **Health Card Program**

### 1. Introduction

The SAM **Institutional Health Card (IHC)** is a health benefit initiative launched by SAM GLOBAL UNIVERSITY to promote and safeguard the physical well-being of its students. The card enables eligible individuals to access quality medical services either through inhouse medical facilities or partnered healthcare providers.

### 2. Objectives

- To provide access to basic and emergency healthcare services.
- To streamline medical record-keeping and service tracking.
- To reduce out-of-pocket expenses through partnerships with healthcare providers.
- To encourage preventive healthcare through regular checkups.

## 3. Benefits of the Institutional Health Card

- **Cashless Treatment** at SAM hospitals and clinics centers
- Free or Subsidized Services, including:
  - General physician consultations
  - Twice a year health check-ups
  - Investigations like Hb, BSL shall be done twice a year free of cost.
  - First-aid and emergency response
  - Health diets consultation
- Digital Health Record linked to the card for easy access.
- **Card holder** will get 75% discount on available laboratory investigation 50% discount on all procedures.
- **Family members** of the card holder will get discount of 50% on investigation and 40% on all procedures
- Health Awareness Programs and vaccination drives.
- Priority access during health emergencies.

## 4. Eligibility Criteria

The following individuals are eligible to apply:

- Students All registered full-time students of SAM GLOBAL UNIVERSITY
- **Dependents** Parents, siblings, spouse, children.

## **5.** Application Procedure

Applicants must come with the following documents:

- Recent passport-size photograph
- Copy of Institution ID card
- Government-issued ID (e.g., Aadhaar, Passport)
- Proof of relationship (for dependents)

Applications can be submitted at the Health Services Department or online via institution portal.

#### 6. Validity and Renewal

• The **Institutional Health Card** is valid for the **entire duration of the enrolled course** from the **date of issue**.

• In case of course extension, deferment, or transfer, the validity of the card may be reviewed and extended upon re-application.

• Lost or damaged cards must be reported immediately. A **duplicate card** will be issued upon verification and payment of a nominal fee of INR 150 Rs.

### 7. Terms and Conditions

- The card is **non-transferable**.
- Misuse of the card will result in disciplinary action.
- Services are subject to availability and institutional capacity.

## 8. Special instruction

- The card solely belongs to the card holder. Only card holder will get the treatment/investigation on this card.
- Initial cost of this card is INR 300Rs. In case of lost, duplicate card will be issued at the charge of INR 150 Rs.
- Every time card holder has to bring his/her health card along witch departmental id card while hospital visit.
- This card is valid at all SAM Clinic Centers

## 9. Contact Assistance

For further information or queries regarding the Health Card, please contact:

**Health Card Helpdesk** Health Department Phone: (+91) - 96445 53399

Email: <u>samglobaluni@gmail.com</u> Office Hours: 9.30am – 4.30pm